

# THERMS OF THE WARRANTY

1. The Product is a platform, a trailer or a semi-trailer.
2. The Guarantor is the juzjade.pl Rafał Klimek company, located in Radlin ul. Rybnicka 108.
3. The warranty is 24 months for manufactured products.
4. The warranty covers manufacturing or material defects and equipment during the time of receipt of a finished product and created during the warranty period.
5. All repairs will be made within 14 working days from the date of delivery of the product to the Warrantor. This period can be changed if it is necessary to deliver parts. The warranty period is extended exactly at the time of delivery.
6. In order to remedy deficiencies, only the guarantor or the institution designated by him is entitled to do so.
7. Due to the repair, the Guarantor does not bear any transport costs or costs associated with the compensation loss (or other benefits).
8. The Customer shall deliver the product itself to the Guarantor or to a facility named by him immediately after the fault finding.
9. The Guarantor informs the Customer about the finished repair. The Customer is obliged to pick up the vehicle within 7 working days. After this period, the Guarantor will charge the parking fee of 50 zloty / per day.
10. The warranty period is extended by repair time. The time from the date of performance to the date of vehicle reception does not extend the warranty period.
11. The warranty does not include:
  - improper use, which is associated with exceeding the permissible total weight,
  - all repairs made by unauthorized persons,
  - improper load securing,
  - loading and unloading,
  - improper use of the winch,
  - improper use of the product not according to the intended use,
  - use of unsuitable consumables,

- introduction of changes in the construction design, installation of other components or additional equipment,
- road and weather conditions and higher violence,
- road accident, the flood, the fire or fateful event,
- omission of immediate notification of the defect.

12. The warranty does not cover items that are naturally destroyed, such as: rubber elements, rope of the winch, ramps.
13. The warranty does not cover components that have been damaged by the abandonment of operating activities, such as tightening the screws that connect the frame to the vehicle frame, especially in vehicles with a separate support frame.
14. The guarantor requires to submit for a warranty check every six months at the headquarters of the juzjade.pl Rafał Klimek company. Such a review can also be done by Customer, but he should send a report on the conducted inspection by post or e-mail. The guarantor does not pay the costs of performing the warranty review made by Customer.

This warranty applies to the vehicle with VIN number:.....

I, the undersigned, acquainted themselves with the above-mentioned warranty conditions.

.....  
(date and signature)

